



March 4th, 2019

Re: Announcing Mass Notification Services, Inc. as the new sole source for American Signal Corporation service, installation and support.

Dear Chase Wheeler,

In our ongoing effort to provide factory certified support to our customers in your region, American Signal Corporation has identified Mass Notification Services, Inc., based in Irving, Texas, as the sole source for factory authorized install and repair, including warranty determination and support.

Mass Notification Services, Inc. is replacing Gifford Electric as the factory authorized service center. American Signal Corporation thanks Gifford Electric for our long relationship of working together to provide life safety systems throughout Texas and surrounding areas.

Together American Signal Corporation and Mass Notification Services, Inc. look forward to providing you with the best-in-class service and support for your life safety systems.

Sincerely,

A handwritten signature in black ink, appearing to read "Richard D. Roe". The signature is fluid and cursive, with the first name "Richard" being more prominent than the last name "Roe".

Richard D. Roe
Executive Vice President
American Signal Corporation
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